Strengthening EC DEVCO systems for monitoring and reporting

Insights into the GFA project „Support to Design, Monitoring and Results Reporting for Projects and Programmes financed by the European Union‘s External Assistance“

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Britta Gentsch – M&E Unit Manager / SQ2M Project Coordinator, GFA Hamburg
Agenda

1. Monitoring & Evaluation at GFA Consulting Group
2. GFA’s Project „SQ2M“
3. Monitoring in the EU Context: Key Principles, Levels and Main Types
4. Examples of Monitoring Capacity Building Tools:
   A. Training on Internal Monitoring
   B. Guidance to Develop Logframes
   C. New IT System for Project Management
GFA Consulting Group - Operating Worldwide

Experience in 130 countries

More than 3,000 projects executed

Currently, GFA carries out around 300 projects and studies around the world
**GFA’s M&E Unit**

**Management**

Anja Desai, Dr. Ilona Schadl, Dr. Heiko Weißleder

**Administrative Departments**

- **Human Resources & Recruitment**
  - Dr. Edda Meinheitz

- **Financial Project Management**
  - Regina Trojan

- **Accounting**
  - Britta Borkers

- **Controlling**
  - Peter Utermöhl

- **Public Relations**
  - Natascha Pleß

- **Quality Management**
  - Anke Küsel

**Operational Departments and Units**

- **Private Sector Development**
  - Inge Gärke

- **Energy**
  - Ulrich Theuerkauf

- **Financial Systems Development**
  - Ulla Törnroos

- **Agriculture & Rural Development**
  - Jan Sass

- **Natural Resources Management & Environment**
  - Paul van der Poel

- **Education, Skills & Employment**
  - Inke Hase

- **Governance**
  - Tomas Keilbach

- **Public Finance Management**
  - Christian Ferretti

- **Health**
  - Joachim Gromotka

- **Water, Sanitation & Waste Management**
  - Christian Rake

**Specialized Units**

- **Climate Competence Center**
  - Joachim Schnurr

- **Monitoring & Evaluation Unit**
  - Britta Gentsch

- **Digital Innovation Unit**
  - Dr. Linda Kleemann

- **C² Unit for Better Learning**
  - Christine Fröhlich

- **Framework Contracts Unit**
  - Christian Caspar

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Specialized Unit within GFA.
Focus on methodological advice on M&E & strategic/complex evaluations.
GFA’s Clients

- GIZ and KfW
- BMEL, BMU, BMWi, AA
- EuropeAid
- SDC, SECO and ADA
- Regional Development Banks: ADB, EBRD, ADB, EIB, IDB
- MCC/Country MCAs
- The Global Fund
- World Bank
Project SQ2M: Key Facts

- “Support to Design, Monitoring and Results Reporting for Projects and Programmes financed by the European Union’s External Assistance“

- **Client:** Directorate-General for International Cooperation and Development (DG DEVCO), **Unit 04 “Evaluation and Results”**

- **Implementation Period:**
  - Phase I: 2009 – 2013
  - Phase II: 2013 – 2017
  - Phase III: 2017 – 2021

- **Team:** Eight long-term experts being based in Brussels (partly directly at DG DEVCO premises) and several short-term experts
Project SQ2M: Monitoring Support along the Project Cycle

- Support to Internal Monitoring – Training & Guidance
- Support to Logframe Design
- Support to Evaluation
- Support to External Monitoring (ROM Reviews)
- Results Reporting
Monitoring EU External Assistance: Key Principles

Effective development cooperation

EU working better together for results

Focus on results
### DEVCO monitoring and reporting requirements - where?

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<thead>
<tr>
<th>Level</th>
<th>Details</th>
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<tr>
<td>Corporate level</td>
<td>Which results have we achieved last year?</td>
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<tr>
<td>Programming document / instrument level</td>
<td>e.g. Development Cooperation Instrument</td>
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<tr>
<td>EU-funded project/programme</td>
<td>Project monitoring by Implementing Partners, with DEVCO task managers</td>
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- **723,000 individuals** had access to an improved drinking water source and/or sanitation facility
# Project Monitoring - Main Types

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| Monitoring by Project Manager/Implementing Partner | Implementing partners follow their own monitoring systems and procedures  
Check progress, take remedial action, update plans (ongoing) |
| Monitoring by DEVCO Operational Manager | Responsible for the operational and financial supervision of the implementation of an intervention and its monitoring. |
| Result Oriented Monitoring (ROM) | External review by a Consultant, providing inputs and recommendations for project management |
SUPPORTING MONITORING CAPACITY - EXAMPLES
A) Training on Internal Monitoring

Different training formats for EU task managers in Brussels and EU delegations

Examples:

- Face to face training in Brussels on Internal Monitoring
- Webinars on building logframes
- Face to face training in EU delegations on Monitoring & Evaluation
- Recorded webinar for implementing partners
  
  https://www.youtube.com/watch?v=O4jAGEKnxhAA&feature=youtu.be
A) Training on Internal Monitoring: Monitoring Process Chart
B) Guidance to Develop Logframes

Results and Indicators for Development

https://europa.eu/capacity4dev/results-and-indicators

Video https://youtu.be/owGEbJ1ctjE
C) New IT System for Project Management

- New system under development for management of projects along the project cycle
- Direct cooperation, interaction, exchange of information with Implementing Partners
- Implementing Partners and EU task managers can access project documentation, logframes etc..
- Monitoring data can be used for project reporting and for aggregation at sector or corporate level
C) New IT System for Project Management
C) New IT System for Project Management

Specific Objective - Outcome
To improve local governance, and the conditions for business and infrastructure development by improving and/or strengthening planning and management capacities, and improving business enabling environment, as well as enhancing implementation of social inclusion and employment policies.

† Overall investments in infrastructure increased by at least 10% on annual basis

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1. 31-12-2018 - 2 666 631 314,50
2. 31-12-2018 - 1 882 036 200,40

† Enabled employment of at least 1,500 people as the result of (in)direct activities within the Programme

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1. 31-12-2018 - 1 480
2. 31-12-2018 - 1 500

Matching indicator
Way ahead…

- Even with information technology in place a large capacity-building effort will be needed!
- Revamp existing trainings to introduce the new IT platform
- Ownership and buy-in at all levels of the organisation
Thank you very much!

Questions?