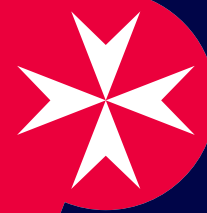


Johanniter International Assistance

Piloting a global
participatory monitoring
process



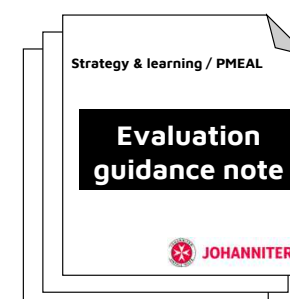
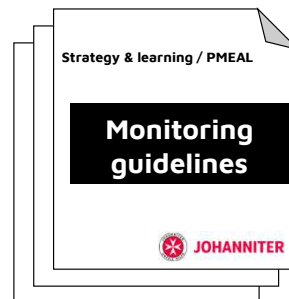
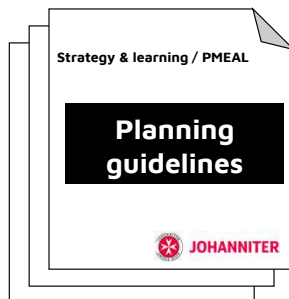
Background

JIA new global strategy 2027:



Participatory

Outcome focus




Background: previous reporting culture

Heavily relied on narrative reports:

- Self implementation: the key tool was a **monthly internal narrative report** (part of our Sitrep), that included a documentation of performance on all levels.
- Partnership: the key tool was a **partner monthly narrative report**, directly derived from our key donors' report, with questions on all aspects of the projet's TOC.

Throughout our diverse Country and regional offices, many reported key challenges:



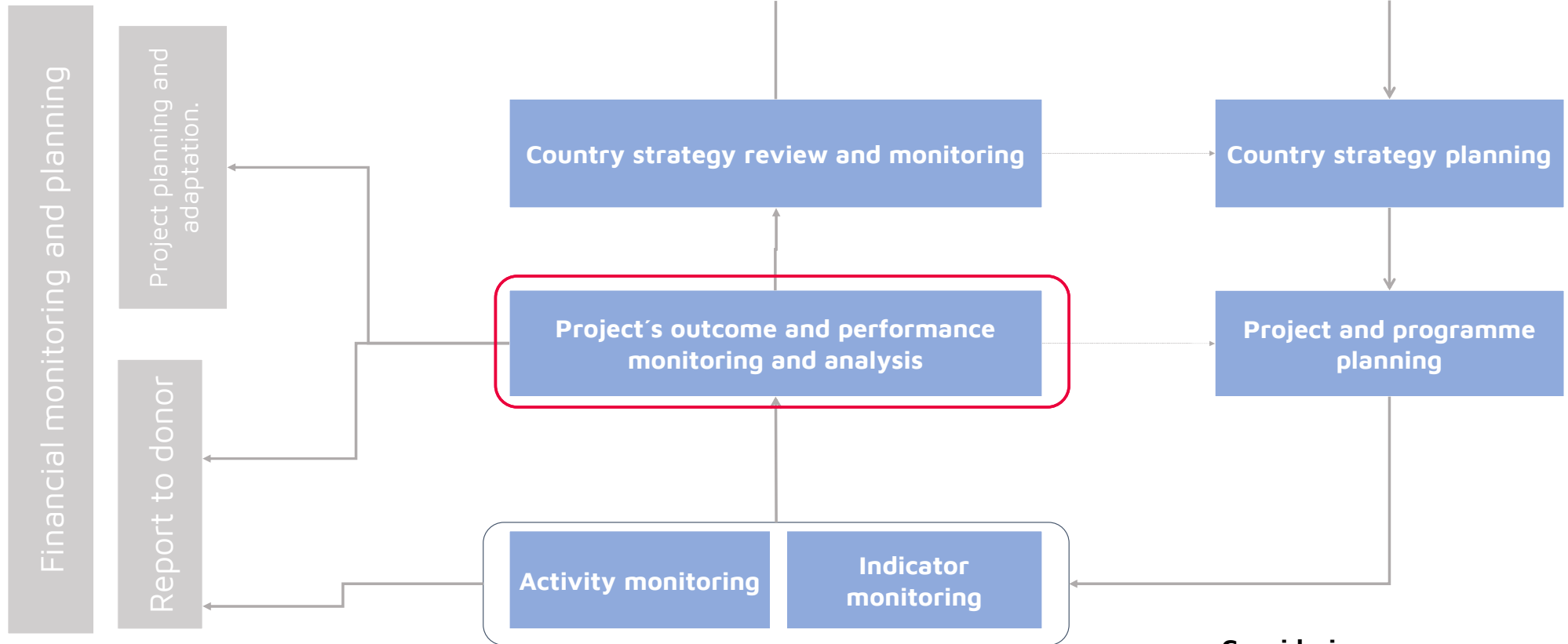
High amount of time spent on report writing, leaving little time for reflection.

Low quality of reports due to misunderstanding of the TOC approach

Incoherent data on achievement between documents.

„We spend on average half of the month working on the monthly narrative report“
Senior programme manager, self-implementation country

Planning, monitoring, learning cycle



Considering:
-> org. absorption capacities.
-> the need of an org. culture change, beyond tools.

The Monitoring Output and Outcome Template

Based on outcome mapping and theory of change thinking (“*an outcome journal without progress markers but a structured TOC*”).

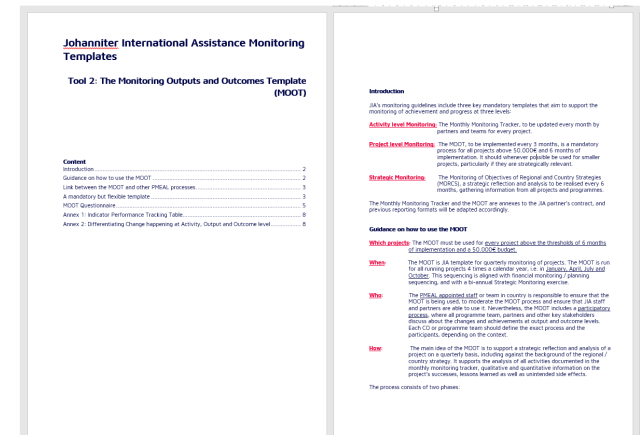
Replace our former internal narrative reports on programming.

Is a questionnaire of key 11 questions (to be adapted based on the context and needs of the project).

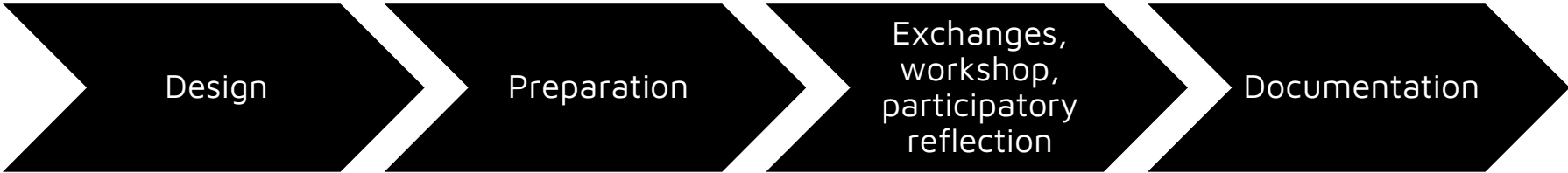
Feeds into: donors reports and the regional / country strategy process.

Uses data from: IPPT and Monthly activity tracking but is not an aggregation tool, but an analysis tool.

Is to be implemented every 3 months (January, April, July, October) for each project above established thresholds.



The participatory process of the MOOT



During inception phase:
- adaptation of the questionnaire
- definition of the process.

Gathering of quantitative and qualitative data.
Training of participants if new.

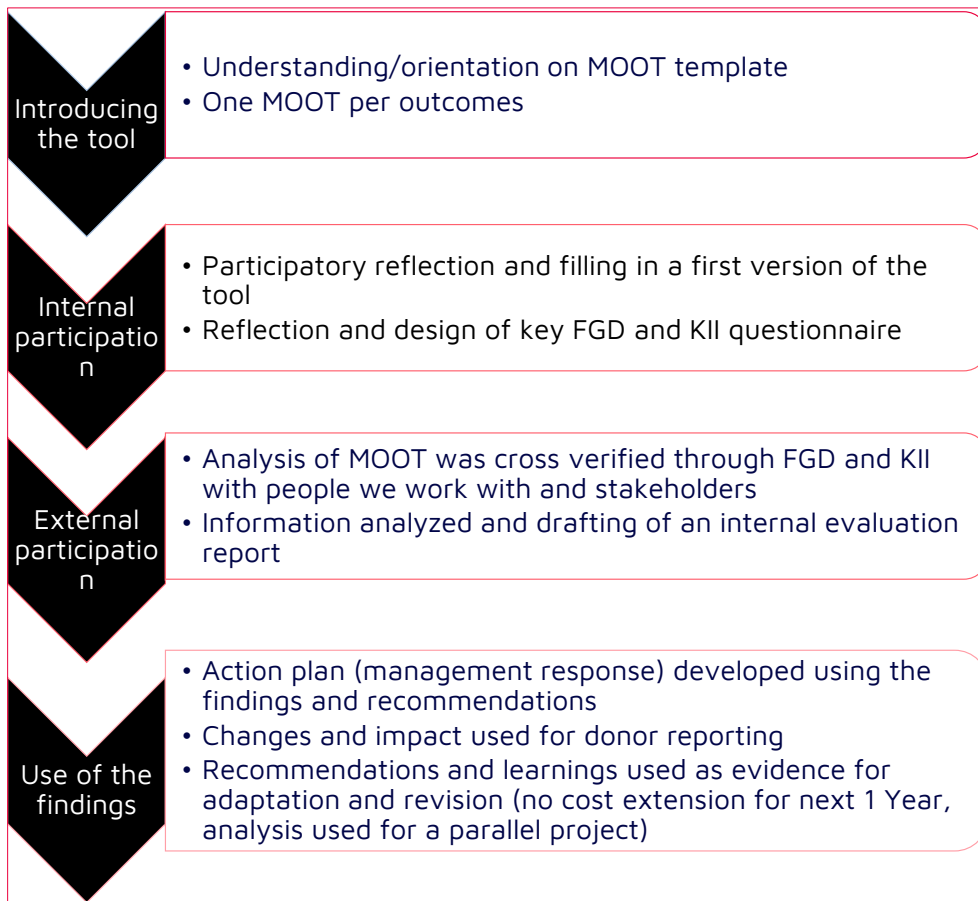
Moderated by a PMEAL specialist, participation is decided as a group (JIA, partner, key stakeholder).

Workshop (from half a day to several days) to discuss and decide on the level of progress

Based on the documentation of the workshop, the questionnaire is filled in by a PMEAL specialist and sent around for approval.

- Adaptative management
- Evaluations
- Donor reports
- Adaptative management
- Strategic monitoring
- Communication

Piloting the MOOT in Myanmar – participatory internal assessment/ evaluation of two ADH projects



Overall best practice.

- **Full participation of the partners, participatory prioritisation of achievement, reflection of what works and what does not work...**
- **The information captured in MOOT was used in multiple reporting and purposes like: log-frame update, donor reporting, project adaptation and revision**

Piloting the MOOT in DRC – participatory reflection for internal decisions in challenging environment

JIA DRC CO is implementing health, nutrition and WASH programmes in North Kivu, in several locations highly affected by the current conflict in Eastern DRC.

The team decided to pilot the MOOT in one of their key programmes, that was being closed because of lack of access to the location.

- To reflect on what was achieved during implementation.
- To gather good practices, lessons learned and stories of change to document the project, its achievement and challenges
- To learn from the current environment of implementation.

The overall feedback was very positive:

- participation, particularly from field officers and staff, who are not often and consistently integrated into usual evaluation and reporting processes.
- Usefulness of the reflection, that allow to learn from the work of JIA DRC in the last year, and find ideas and solutions on how to further program interventions in DRC.

Thank you
Any questions?



Monitoring Outputs and Outcomes template

- To be filled in every 3 months for every project (beyond 50.000E and 6 month of implementation), through the aggregation of reported data (MMT and IT) and a participatory process.
- The template needs to be filled, saved, but it is not just a reporting template, but a basis for discussion and reflection.
- Includes questions on qualitative achievements, on lessons learned, on stories of change ...
- The template can be adapted (i.e. questions added) so that it also integrates key questions from the donor

Annex 1 and 2 : PWW and process indicators tracker

Monitoring Objectives of the Regional and Country Strategy

- To be filled in every 6 months by the CO, and submitted to HQ as monitoring of the regional / country strategy.
- It is produced by the aggregation of last MOOTs and a participatory reflection on the findings
- Includes both specific reporting on the process indicators and qualitative questions.